

35. INNOVATION IN THE SERVICE OF CONTINUOUS IMPROVEMENT OF PUBLIC ADMINISTRATIONⁱ

Level I

Department of Economics and Management (administrative headquarters)**Department of Legal Sciences*****Course reserved for employees of the Region of Tuscany****selected under a specific agreement***STUDY PLAN**

Subject	Academic Discipline	Credits
1. Digitalisation in the PA and the role of human resources		6
Module 1.1 – Digitalisation and new technologies	SECS-P/07	3
Module 1.2 – Leadership and human resources development in processes of change and innovation	SECS-P/10	3
2.The legal aspects of innovation: opportunities and lines of development (integrated teaching)		6
Module 2.1 – Constitutional values and innovation through regional systems	IUS/08	3
Module 2.2 – Administrative action and organization in an innovative way	IUS/08	3
3. Analysis of the external environment for the creation of value		6
Module 3.1 – Analysis of the external environment and internal potential for the definition of strategies innovation and digitalisation of the Region	SECS-P/08	3
Module 3.2 – The development of innovation and digitalisation through external lines: the strategic plan of investee companies	SECS-P/08	3
4. The system of controls and performance and outcome measurement		9
Module 4.1 – The design and development of the control system	SECS-P/07	3
Module 4.2 – Indicators for measuring performance: requirements, critical issues and solutions	SECS-P/07	3
Module 4.3 – The evolution continues towards the creation of value	SECS-P/07	3
5. The centrality of stakeholder engagement and the role of communication		6
Module 5.1 – The process of implementing stakeholder engagement	SECS-P/07	3
Module 5.2 – Communication of a smart administration	SECS-P/07	3
Module 5.3 – Integrated internal and external reporting	SECS-P/07	3
Total credits for face-to-face classes		36
Internship/Practical Training (Project work)		18
Final examination		6
Total Credits		60

SINGLE MODULES

Subject	Academic Discipline	Credits
Module 1.1 – Digitalisation and new technologies	SECS-P/07	3
Module 1.2 – Leadership and human resources development in processes of change and innovation	SECS-P/10	3
Module 2.1 – Constitutional values and innovation through regional systems	IUS/08	3
Module 2.2 – Administrative action and organization in an innovative way	IUS/08	3
Module 3.1 – Analysis of the external environment and internal potential for the definition of strategies innovation and digitalisation of the Region	SECS-P/08	3
Module 3.2 – The development of innovation and digitalisation through external lines: the strategic plan of investee companies	SECS-P/08	3
Module 4.1 – The design and development of the control system	SECS-P/07	3
Module 4.2 – Indicators for measuring performance: requirements, critical issues and solutions	SECS-P/07	3
Module 4.3 – The evolution continues towards the creation of value	SECS-P/07	3
Module 5.1 – The process of implementing stakeholder engagement	SECS-P/07	3
Module 5.2 – Communication of a smart administration	SECS-P/07	3
Module 5.3 – Integrated internal and external reporting	SECS-P/07	3

ⁱ This document is a translation of the form A.2 relating to the study plan of the course attached to the Decree of the Deputy number 848 (record 153310) of 2th of July 2024, drafted in Italian and issued on the Master | Didattica | Università degli Studi di Firenze | UniFI and which therefore constitutes the only official document. This English translation cannot be used for legal purposes and has the sole purpose of supplying information in English on the content of the public notice