

35. INNOVATION IN THE SERVICE OF CONTINUOUS IMPROVEMENT OF PUBLIC ADMINISTRATIONⁱ	
Level I	
Department of Economics and Management (administrative headquarters) Department of Legal Sciences	
<i>Course reserved for employees of the Region of Tuscany selected under a specific agreement</i>	
Course coordinator	Elena Gori
Executive Committee	Elena Gori Claudio Becagli Marco Contri Silvia Fissi Erik Longo
Contact person for information regarding teaching organization, class schedule, course content	The Master in "Innovation in the service of continuous improvement of public administration" has a dedicated website (www.migliorapa.unifi.it) and an e-mail box (segreteria@migliorapa.unifi.it) already active for information in subject.
Practical-professional profile of the course and industry sector of reference	The Master is aimed exclusively at employees of the Tuscany Region Regional Council, the Regional Council and the regional agencies/dependent bodies and companies controlled by them as well as, for any positions left vacant, to employees of other public administrations and bodies, organizations and companies. owned by these companies. The training offer intends to delve into the issues of public management in the context of the innovation and digitalisation processes of public administration. In particular, starting from the essential elements for the definition of a correct planning, programming and control cycle, the Master develops and identifies digital and innovative solutions for the transition towards a smarter public administration closer to the needs of its stakeholders. The Master's training course thus aims to train personnel capable of promoting management processes within public administration innovation and digitalisation.
Access prerequisites	A bachelor's or master's degree or single-cycle degree awarded according to the system under Ministerial Decree No. 270/2004 or Ministerial Decree No. 509/1999 or previous systems.
How the admission procedure takes place	The employees of the Tuscany Region Regional Council, the Regional Council and the regional agencies/dependent bodies and companies controlled by them are selected pursuant to a specific agreement. For any remaining vacant positions, employees of other Public Administrations and of Bodies, Organizations and Companies controlled by them may be selected on the basis of a specific call. This selection will take place exclusively based on qualifications and upon presentation of a specific cover letter from the institution to which they belong.
Duration	12 months
Teaching methods	Face-to-face classes Participation in individual modules by remote mode only (in synchronous mode, through the Cisco Webex platform)
Language of instruction	Italian
Attendance requirements	67%
Location of the course	Department of Economics and Management (DISEI) Via delle Pandette, No. 32 - 50127 Florence

Foreseen lecture schedule	Classes will be held on Fridays and, every other week, also on Saturday morning.
Examinations procedures and schedule	The assessment of educational activities consists of examinations with a grade expressed in thirtieths and possible mention of honors held at the end of each module or subject. There will be a <i>project work</i> in lieu of the internship, to be carried out according to the student's current and possibly perspective, role in the relevant organization. The purpose is to acquire the functional skills to achieve the training objectives of the Master's professional profile. The credits provided for the practical activity are awarded to the student upon certification by the Master's Coordinator that such activity has been duly completed.
Final examination	The final examination consists of a written paper in summary form, which may be developed individually or in groups. It may include specific references to the experience of the project work.
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Minimum number	12
Maximum number	30
Enrolment fee	€3,150
Free-of-charge supernumerary places	
UNIFI employees	2
Single Modules	
Maximum places	5
Cost	€200 euro for each module of 6 CFU

Description of the activities and training objectives of the internship	There will be <i>project work</i> in lieu of the internship, to be carried out according to the student's current and possibly perspective role in the relevant organization. The purpose is to acquire the functional skills to achieve the training objectives of the Master's professional profile. 450 total hours of internship.
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ⁱ This document is a translation of the form A.1 relating to the characteristics of the course attached to the Decree of the Deputy number 848 (record 153310) of 2th of July 2024, drafted in Italian and issued on the Master | Didattica | Università degli Studi di Firenze | UniFI and which therefore constitutes the only official document. This English translation cannot be used for legal purposes and has the sole purpose of supplying information in English on the content of the public notice.